NAUPA
Unclaimed Property Authority

John Anthony Gabriel, Jr. graduated from the University of North Alabama and received a Bachelor of Science Degree with a double major in both accounting and finance. John started his career with the State of Tennessee as Legislative Auditor with the Comptroller of the Treasury. He then came to the Treasury Department as the Operations Manager in the Unclaimed Property Division for seven years. In 2005, John was promoted to the Director of Unclaimed Property Division.

John speaks to various groups and conferences continually increasing awareness of unclaimed property reporting requirements. In addition to speaking engagements, John's responsibilities include planning, budgeting, and oversight of the daily operations of the Tennessee Treasury Unclaimed Property Program. John was President of the National Association of Unclaimed Property Administrators (NAUPA) in 2010 and received the Presidential Distinguished Service Award in 2016. He is a member of the NAUPA Executive Committee and currently serves as Chairman of the Uniformity and Standardization Committee. John is married and has three daughters.

Randy Stroede joined Conduent in 2003 and works in St. Louis, Missouri. Randy directs the various functions within the State Systems group that directly support the UPS2000 clients. This includes implementations, conversions, training, and managing client system issues and requests. Additionally, Randy provides process and "best practices" consulting, and is currently responsible for most of the document imaging implementations. Randy serves as the primary "Product Manager" for UPS2000 and Expert UPS, determining approaches to client business needs, and deciding product direction.

Randy has been responsible for most of the newest innovations over the last several years, including the document imaging systems and the web modules. He was the primary designer of the online claims/eClaims module.

Randy has performed the complete data conversion for 5 states, all from non-Conduent systems. Additionally, he did the conversion of the Safekeeping systems for 2 states from their in-house systems and has migrated 3 Conduent clients from Oracle to SQL Server.

Randy has implemented document imaging systems in 6 states. Two of those imaging implementations included a backfile conversion (scanning of old paper or microfilmed documented) and one included conversion of images from a prior document imaging system. He has worked with the clients to implement a completely paperless claims workflow process.

Prior to joining Conduent, he was a consultant for the State of Illinois Treasurer's Office, as a Project Manager for the implementation of the UPS2000 system and an imaging system for that state agency. He managed the process of a conversion from 3 in-house mainframe state systems into UPS2000. Additionally, he identified functionality gaps, and helped design and manage the implementation of features in UPS2000 to address the identified gaps, many of those features contributed to the rich feature set that UPS2000 clients use today.

Randy has over 25 years of Information Technology experience, with many of those years as an IT consultant, with a primary focus on database management systems. Randy holds a B.S. in Computer Information Systems from DeVry Institute of Technology and an M.B.A. from Illinois State University.

Kenneth Wagers is the Vice President of Client Information Services based in Kelmar's Colorado office. Mr. Wagers holds a Master of Taxation from the University of Denver, and a Bachelor of Arts in Finance and Accounting from the College of Idaho. Mr. Wagers' unclaimed property experience dates back to 1987 when he began developing automated unclaimed property reporting systems. Since that time, Mr. Wagers has spent the majority of his career working collaboratively with nearly every state, focusing on system implementations, integration, and best practices. In 2017, Mr. Wagers received the NAUPA Lifetime Achievement Award, the highest honor presented by the National Association of Unclaimed Property Administrators (NAUPA) to individuals in the unclaimed property arena.

Mr. Wagers joined Kelmar in 2012 and, prior to his current role, held the position of Managing Director leading the KAPS® division. As Vice President of Client Information Services, Mr. Wagers is responsible for the management, development, and delivery of this next generation unclaimed property management system to state governments. Collaborating extensively with Kelmar's reporting and processing team, he continues to innovate by incorporating new features and modules into KAPS® to address identified needs of our clients.

Prior to joining Kelmar, Mr. Wagers was a Senior Vice President with Xerox Unclaimed Property Clearinghouse (now Conduent) where he was responsible for the development and delivery of unclaimed property systems offerings for eight years. Before that time, Mr. Wagers founded and was President and Owner of Wagers & Associates, Inc. for 15 years, building the first commercial system responsible for managing unclaimed property reports for states. Mr. Wagers created and implemented the unclaimed property reporting systems currently utilized by agencies across the United States and Canada. He served on the committee that developed the NAUPA II reporting standard and is a regular contributor at industry conferences.